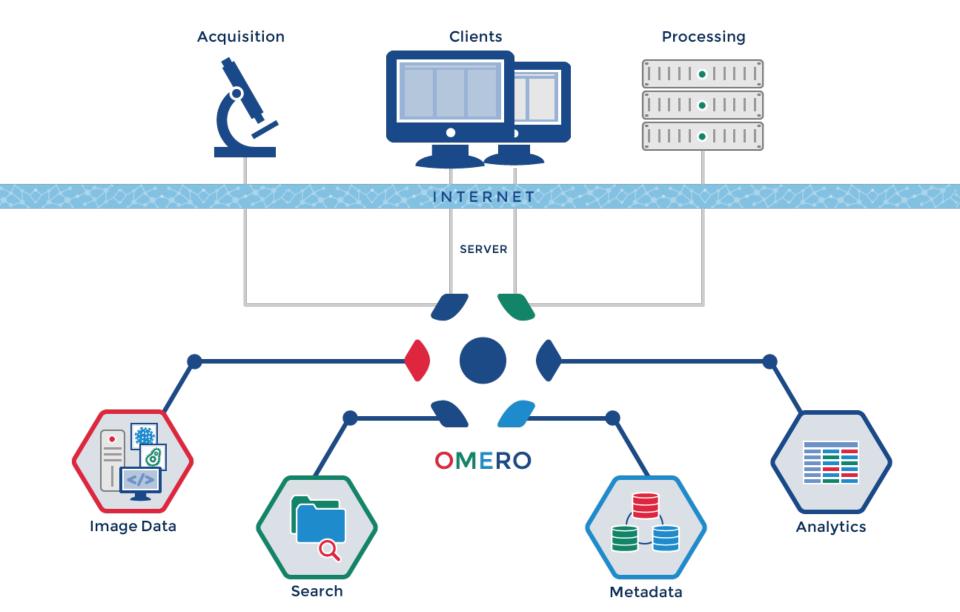
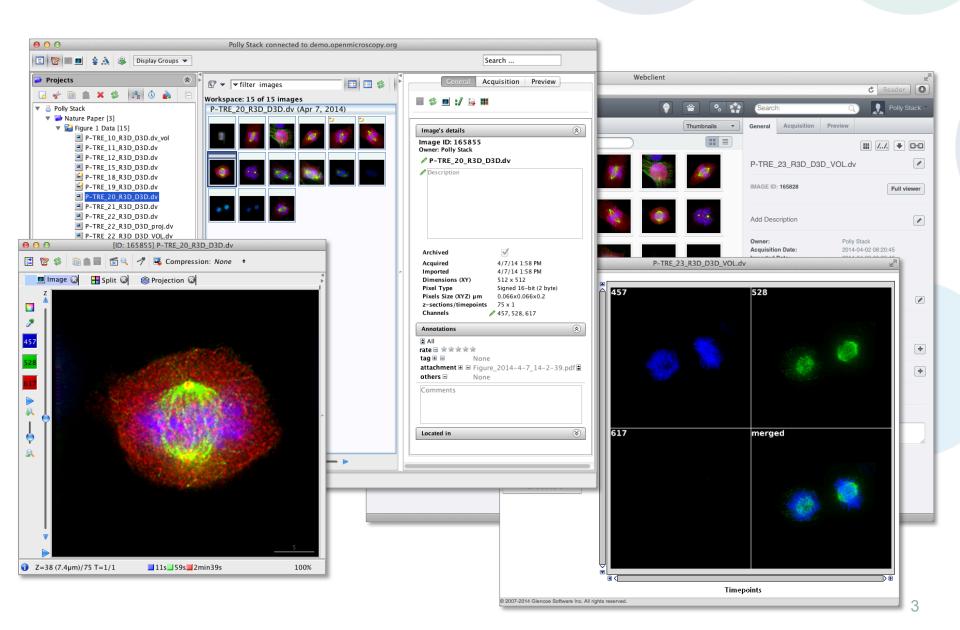
THE PROBLEM

The OMERO Platform

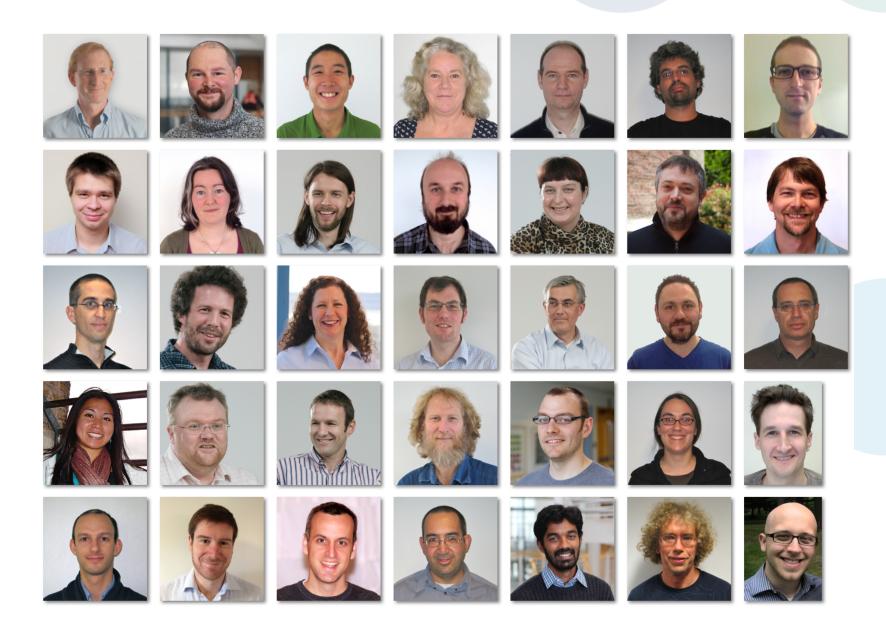


OMERO: Desktop, Web and CLI clients



THE OME TEAM

The OME Team and Consortium



Add in Some Users



THE CONTEXT

Common Development Aim

- deploy functional software
- o allows users to achieve tasks
- o ease of use
- learnability
- o robustness

Expert Systems & Academic Development

- very traditional situation
- well recognised issues
- o "it works for me"
- expanding to non-expert users
- o determining the user pool
- being all things to everybody

User Experience

- o UX team
- o requirements gathering
- task and workflow analysis
- UI design
- o testing
- o user evaluation
- documentation and training

Broad Range and Spread of Users

- Scientists
- Facility managers
- Administrators
- Developers
 - Dundee
 - Consortium Members
 - Glencoe
 - Wider community

Scientist User

- User Interface
 - the only way users have to interact with a system

- o what they see is what they get ...
 - ... they only get what they can see.

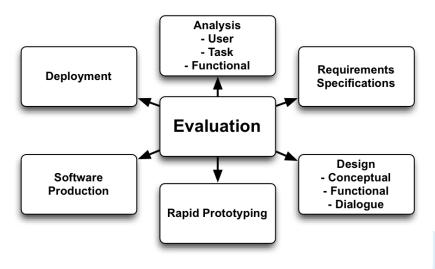
THE APPROACH

Classic Development Models

Waterfall Model

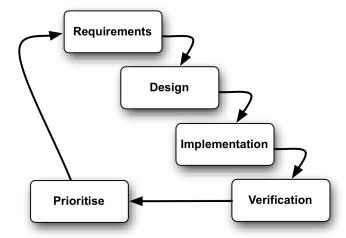
Design Implementation Verification Maintenance

Star Model

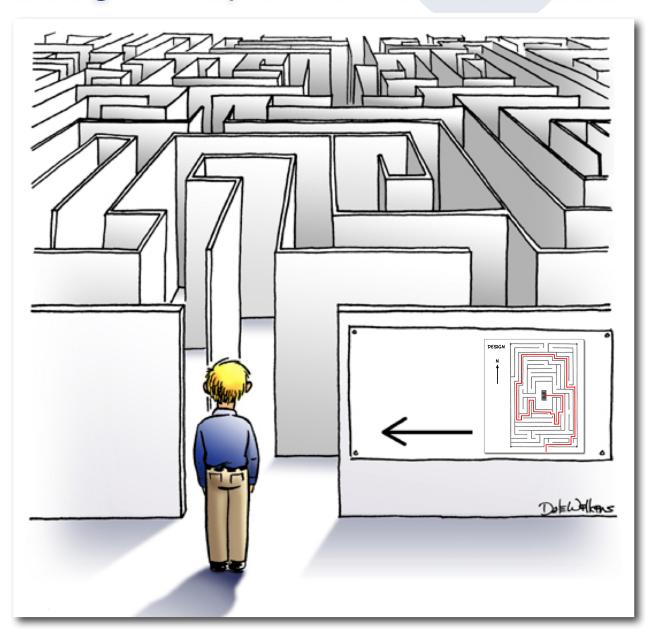


Hartson and Hix

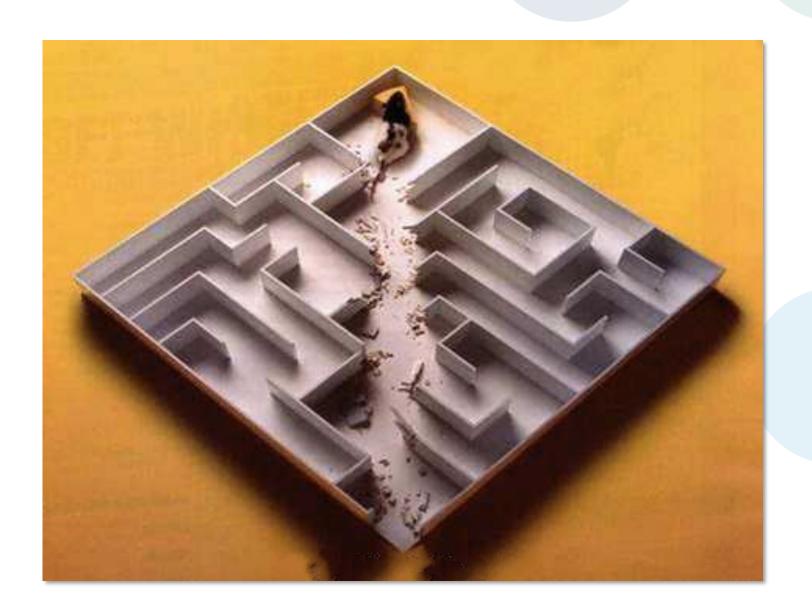
Agile-Waterfall Model



Design = Map of How to Reach Goal



Approach Preferred by Some



Design is Communication

- saves time and effort
- o avoids mistakes/crossed wires
- prevents redundancy
- facilitates collaboration
- o enhances documentation

Expert Knowledge and Mental Models

- mental models are incomplete, unstable,
 nebulous and easily confused (Norman)
- making mental models explicit stabilises them and clarifies ideas
- o expert scientist users, expert developer users
- mostly expert knowledge is "deep knowledge"
 i.e. tacit, not consciously articulated
- making abstract knowledge explicit actually changes it (Bliss)

Kick Starts Thought Processes

- starts developers thinking
- before they start coding
 - done a lot of pre-processing
 - firmed up their mental models
 - filled in gaps
- this is where real time-saving can take place

OME DESIGN

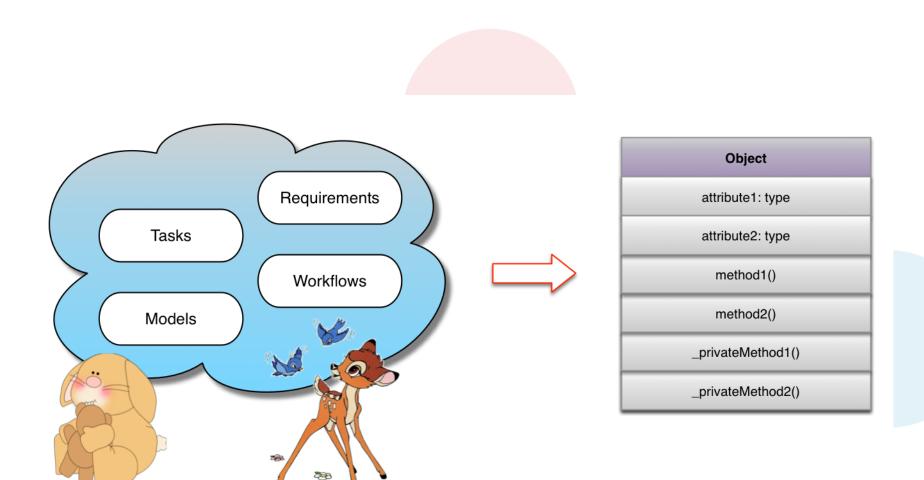
UX Team Workflow

- starts with requirements
- use cases
 - o single task
 - complex workflow
- o sometimes small user numbers
- o busy people
- o once on board very helpful

UX Team Workflow

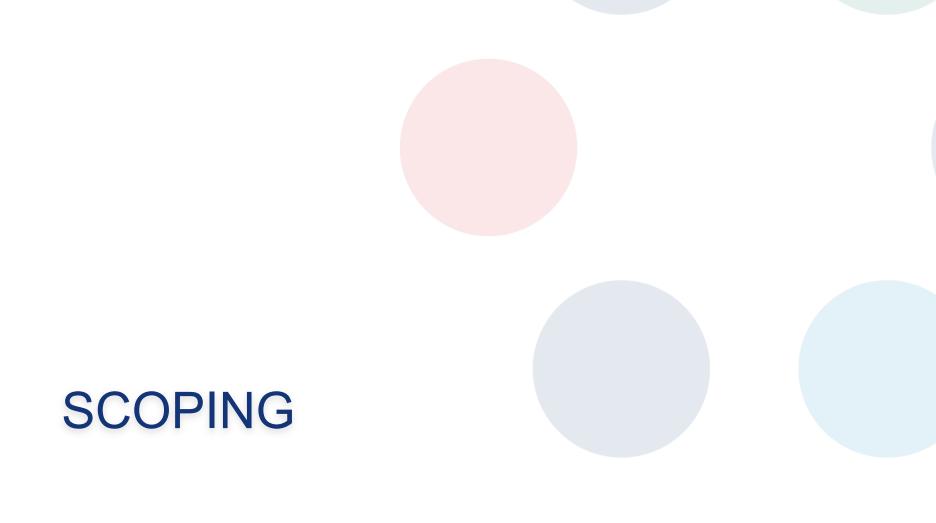
- Client Group meetings
 - o present requirements
 - o talk through issues
 - present any scoping/feedback
- often where conceptual design and functional design get all twisted up

Conceptual and Functional Design

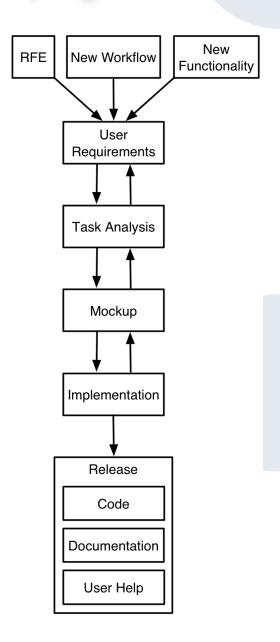


Reality

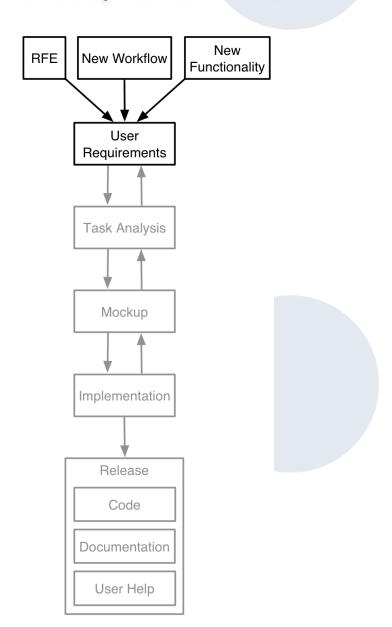


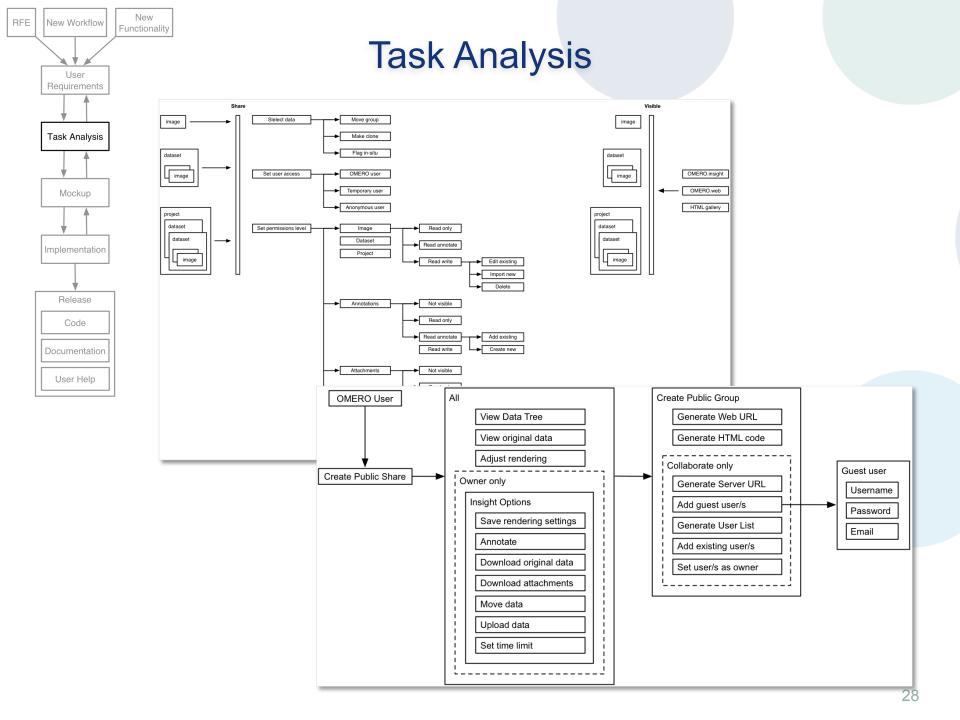


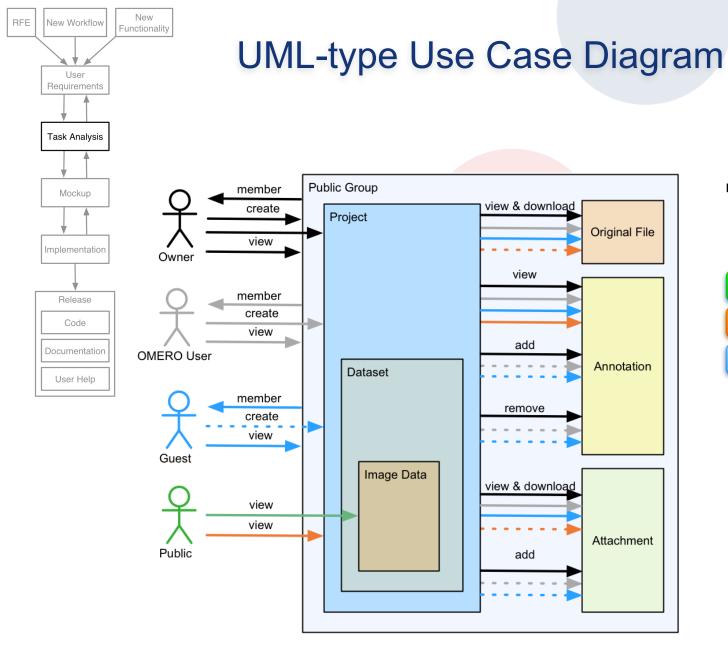
Scoping Workflow

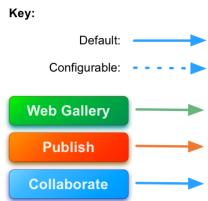


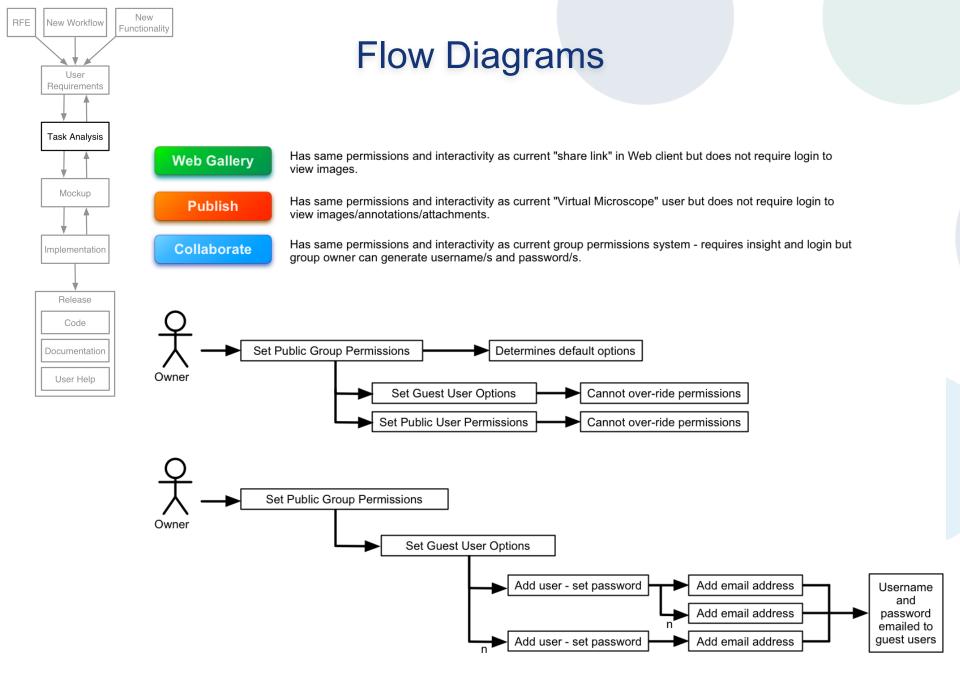
One Step at a Time



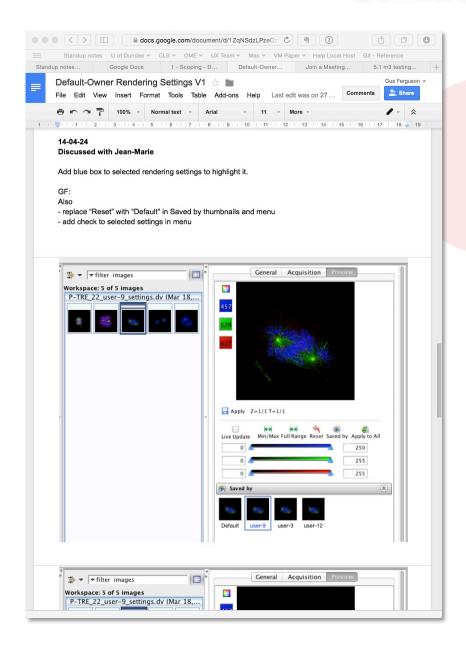


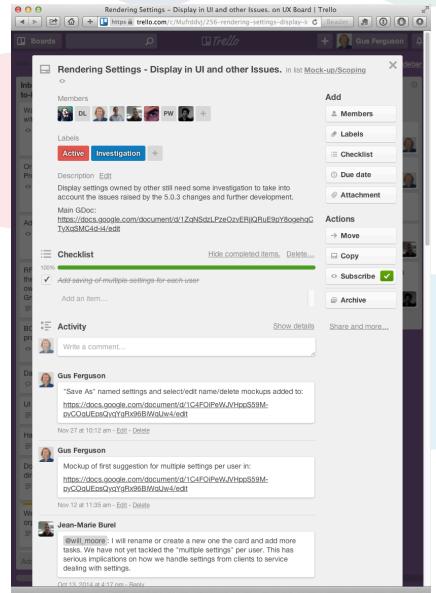


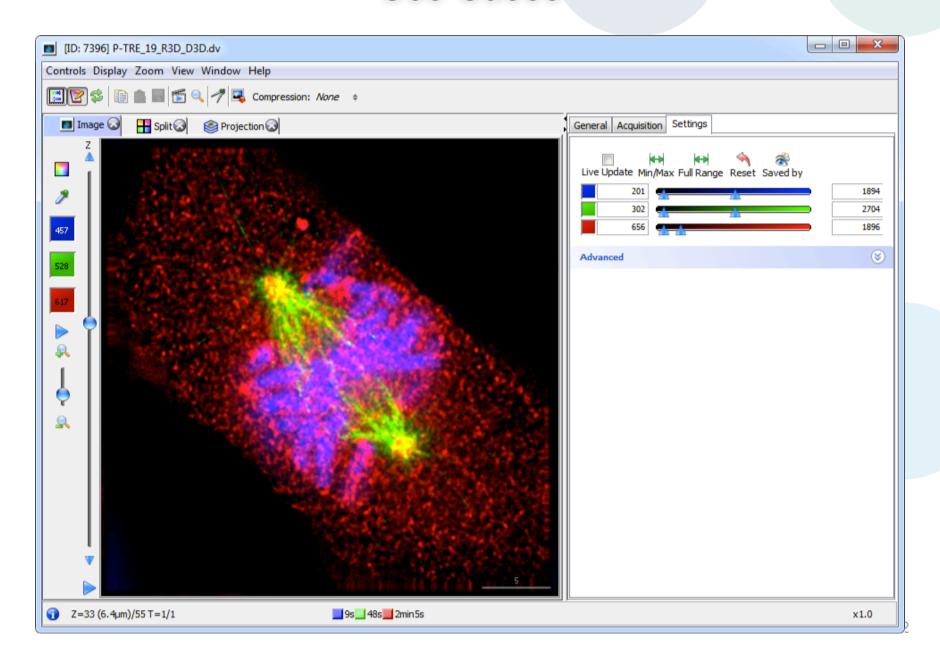


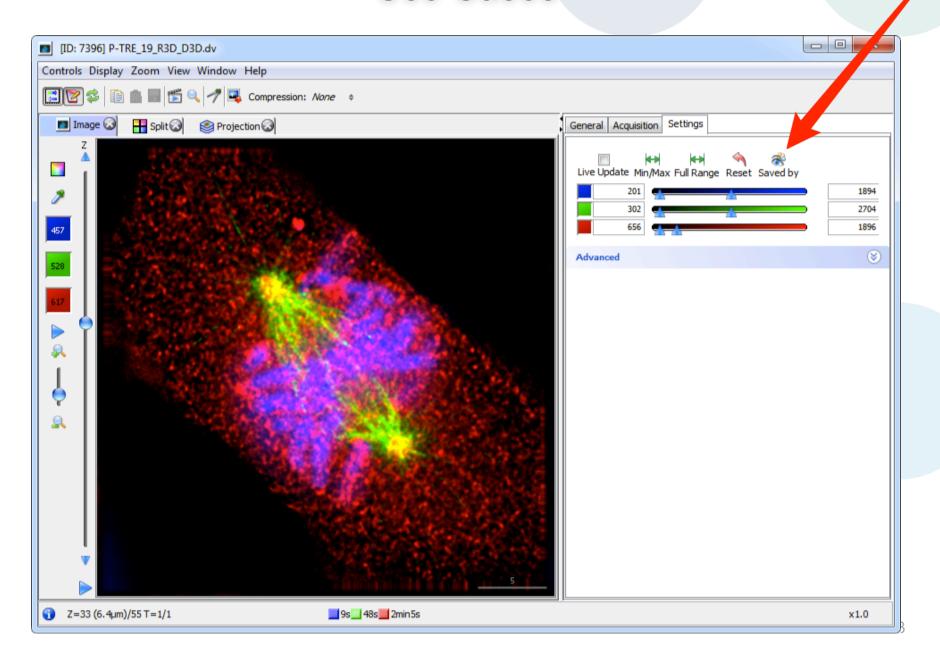


Collaboration



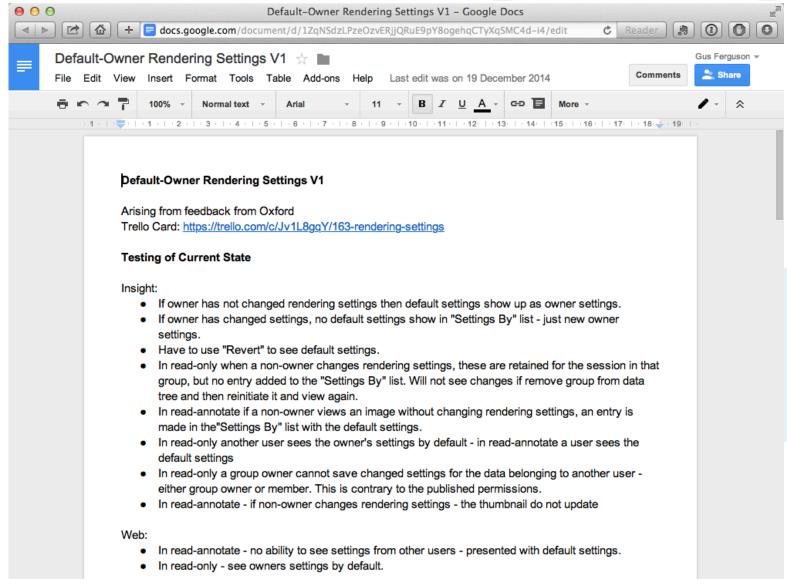






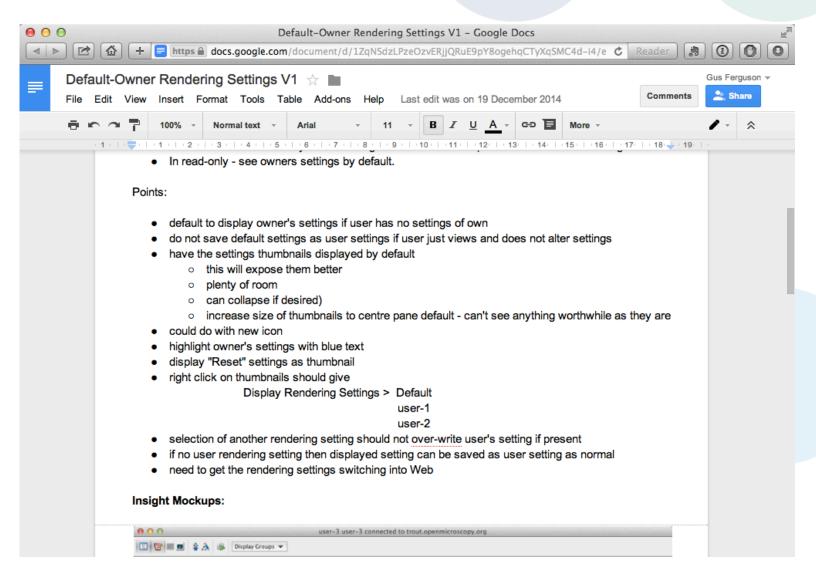


New

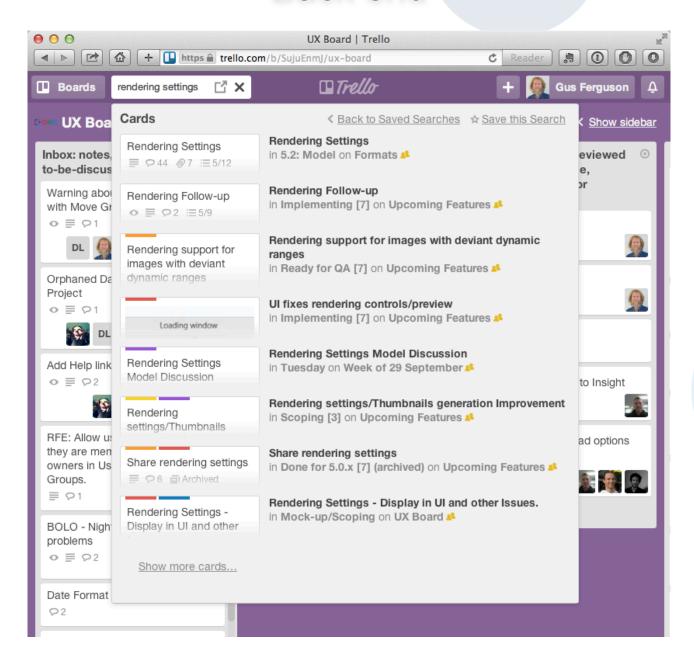


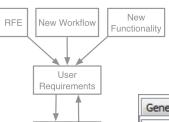


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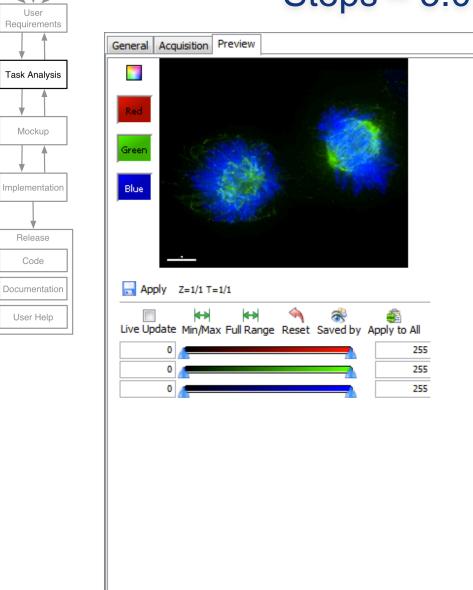


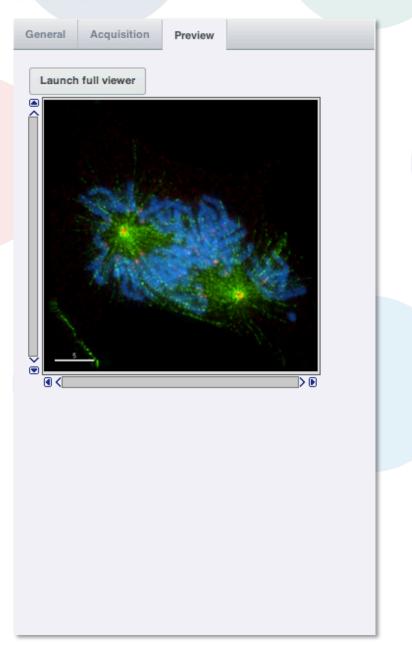
Back end





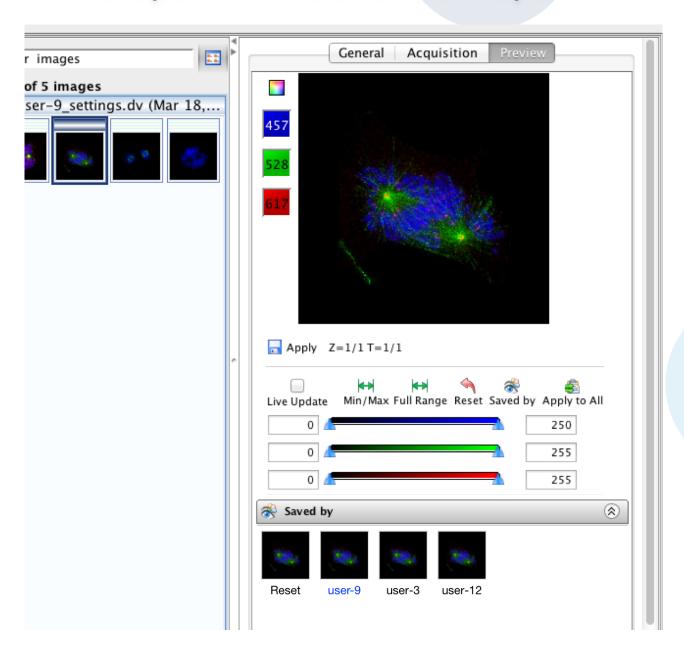
Steps -5.0.5 state

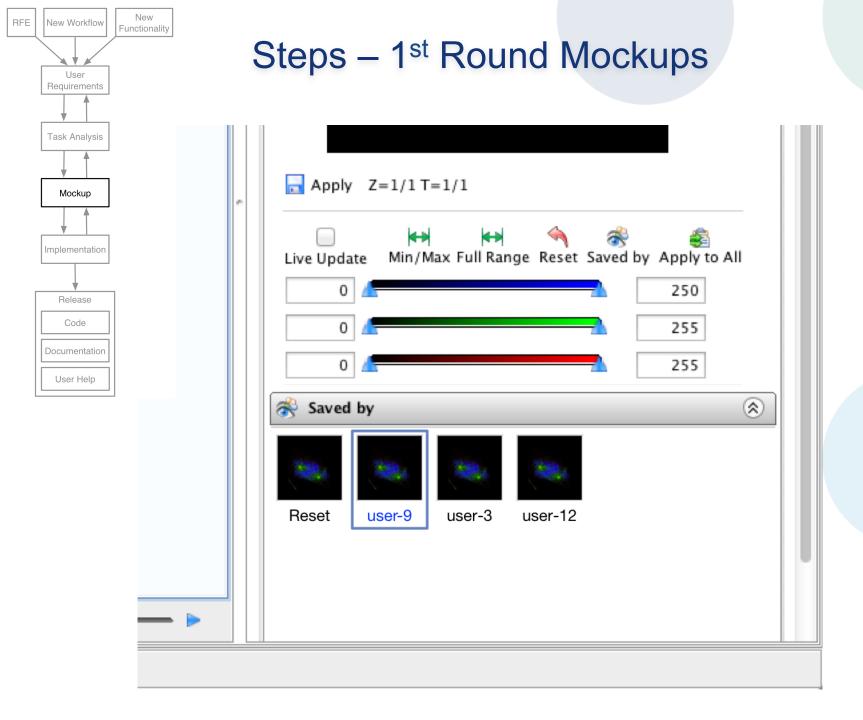




New New Workflow Functionality User Requirements Task Analysis Mockup Implementation Release Code Documentation User Help

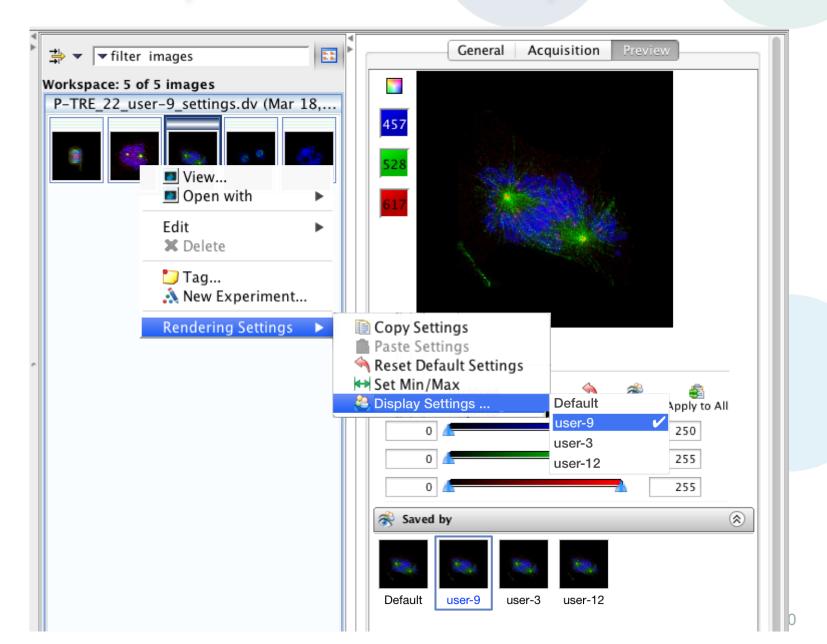
Steps – 1st Round Mockups





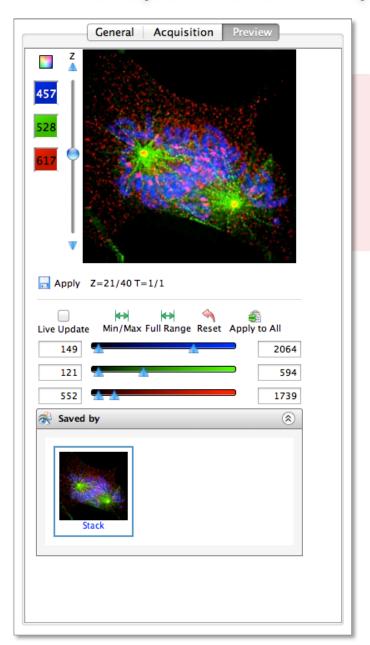
New Workflow Functionality Requirements Task Analysis Mockup Implementation Release Code Documentation User Help

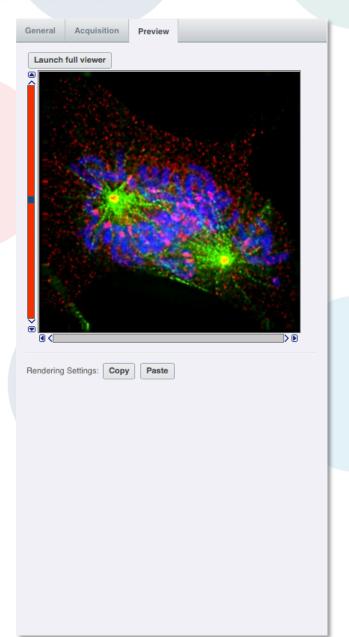
Steps – 1st Round Mockups



New Workflow Functionality Requirements Task Analysis Mockup Implementation Release Code Documentation User Help

Steps – 5.0.6 Implementation

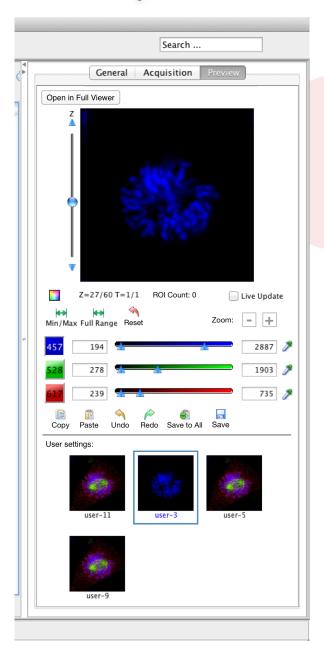


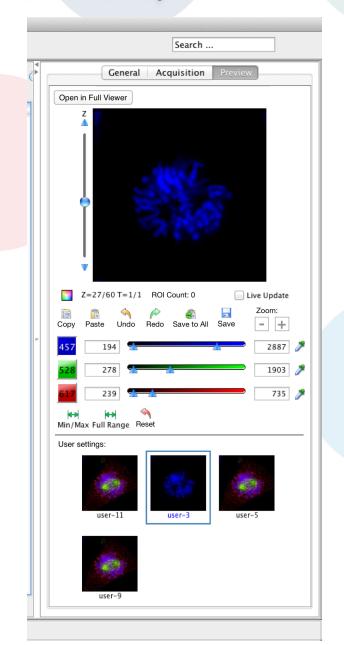


New Workflow Functionality User Requirements Task Analysis Mockup Implementation Release Code Documentation User Help

New

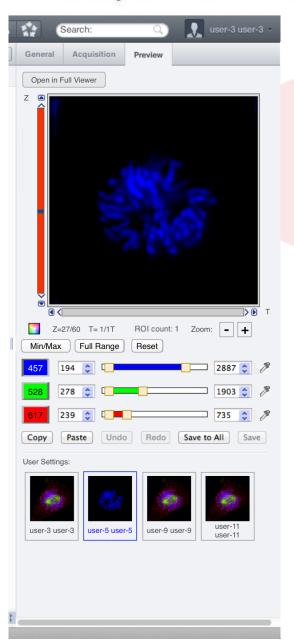
Steps – 2nd Round Mockups

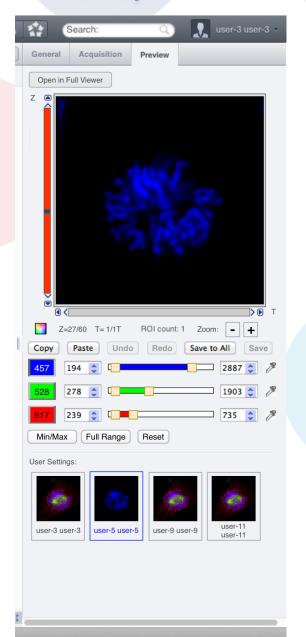




New New Workflow Functionality User Requirements Task Analysis Mockup Implementation Release Code Documentation User Help

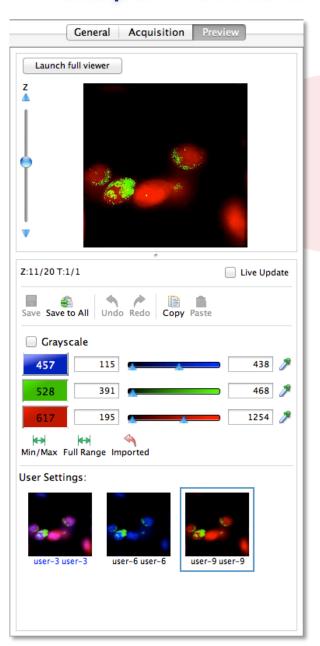
Steps – 2nd Round Mockups

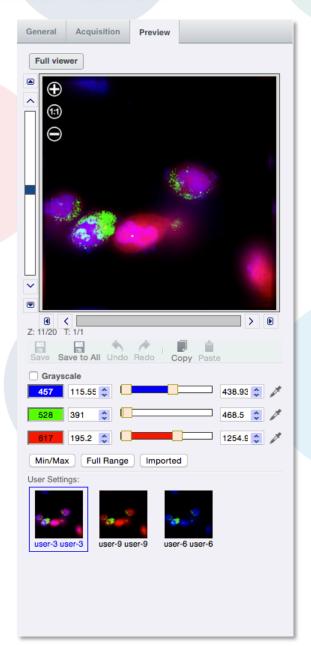




New New Workflow Functionality User Requirements Task Analysis Mockup Implementation Release Code Documentation User Help

Steps – 5.1.0 Implementation

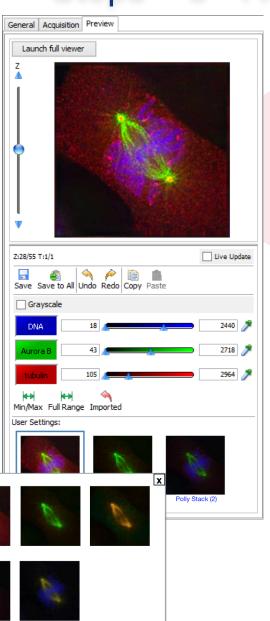


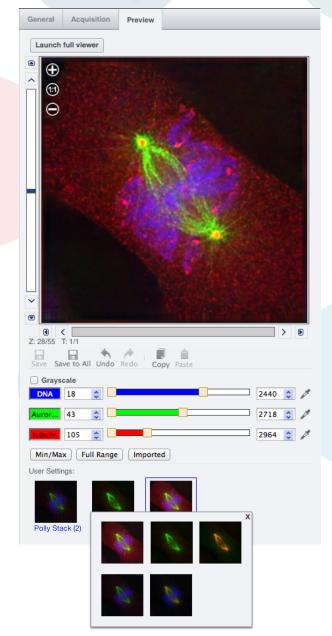


New Workflow Functionality User Requirements Task Analysis Mockup Implementation Release Code Documentation User Help

New

Steps – 3rd Round Mockups





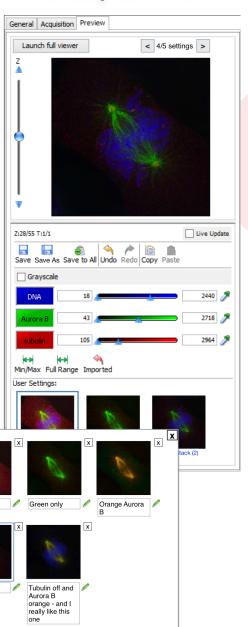
New Workflow Functionality User Requirements Task Analysis Mockup Implementation Release Code Documentation User Help

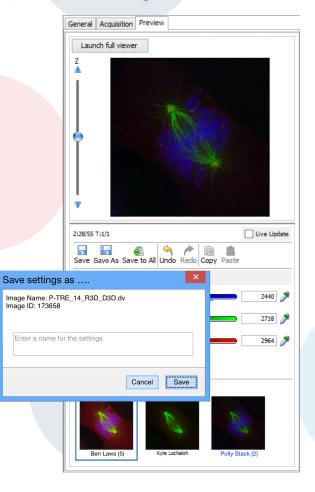
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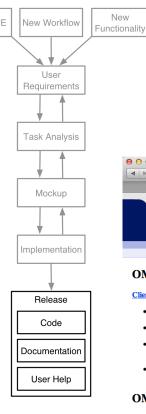
Imported

Tubulin off

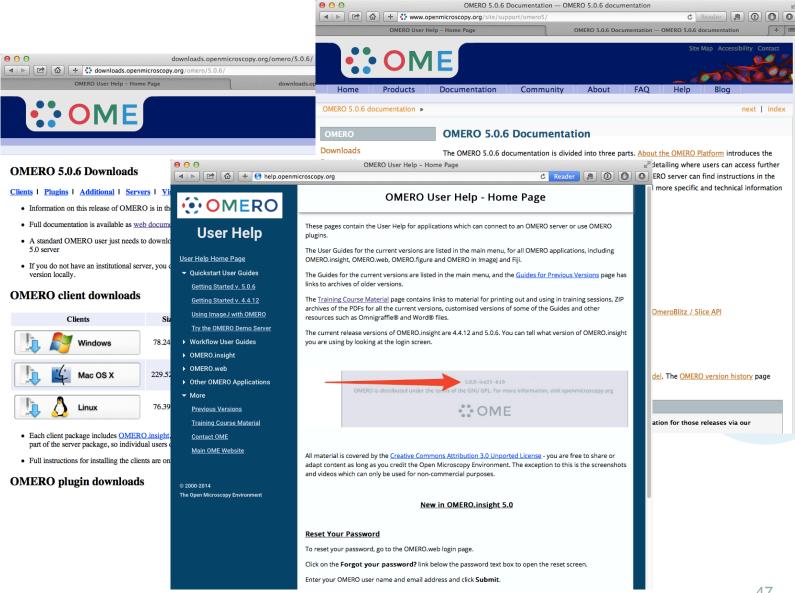
Steps – 3rd Round Mockups



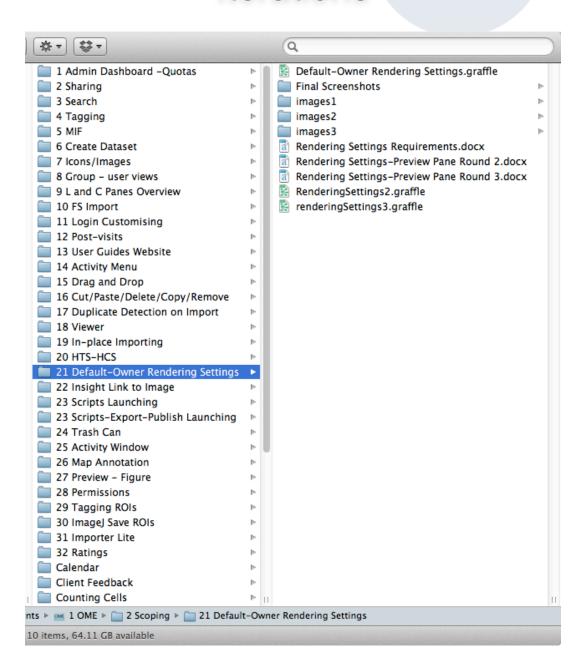




Release



Iterations



Most Valuable when Hardest

- everyone resists change to the status quo
- often have to deal with "ownership"
 - o design and code
- o identify and deal with issues on paper
- visualisation is key
 - sketches, mockups, paper prototypes
- "it's so simple why did it take so long?"

Thanks

- Jason Swedlow
- o OME Team
- CLS User-testers

wellcome trust

